Welcome



JAMES MADISON UNIVERSITY.

Embracing Empathy • Finding Fairness • Cultivating Character

Michael Trocchia trocchmx@jmu.edu Resource Access Adjunct Professor Bob Martin marti5rd@jmu.edu Data Analyst

Jenne Klotz klotzjm@jmu.edu External Relations *Professor*

Conference Presentation Slides & Additional Resources

tinyurl.com/ethicalVLA







JAMES MADISON UNIVERSITY

The Eight Key Questions

Fairness - how can I (we) act justly, equitably, balancing interests?

Outcomes - what possible actions achieve the best short- and long-term outcomes?

Responsibilities - what duties and/or obligations apply?

Character - what actions help me (us) become my (our) ideal?

Liberty - how do I (we) show respect for personal freedom, autonomy, consent?

Empathy - how would I (we) act if I (we) cared about all involved?

Authority - what do *legitimate* authorities (e.g., experts, law, my god) expect?

Rights - what rights (e.g., innate, legal, social) apply?



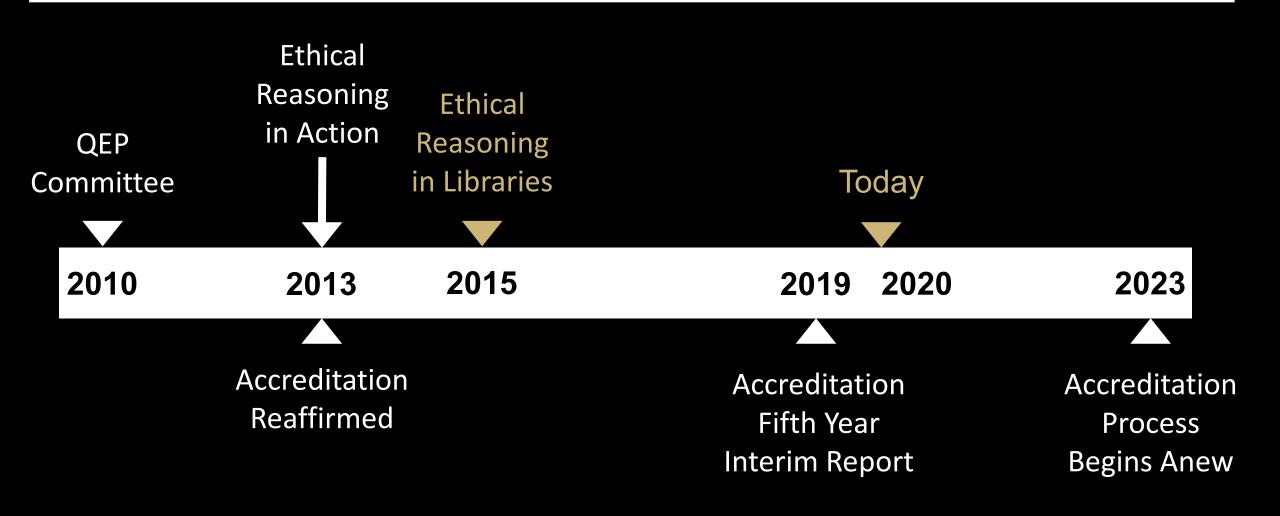
Plan for the Day

- Welcome & Introductions
- History of Ethical Reasoning at JMU Libraries
- The Eight Key Questions
- Applying Ethical Reasoning in the Library Environment
- All Together NOW = Ethical Reasoning at VLA

History at JMU

- Ethical Reasoning in Action is a Campus-wide Initiative
- SACSCOC = Southern Association of Colleges & Schools
- Reaffirmation of Accreditation in 2013 resulted in QEP
- QEP = Quality Enhancement Plan
- JMU QEP = Madison Collaborative: Ethical Reasoning in Action

JMU Timeline



Academic Implementation at JMU

tinyurl.com/ethicalVLA

Student Learning Outcomes

- Memorization
- Identification
- Application
- Importance
- Confidence

Student Assessment

- Attitude Survey
- Recall Test
- Identification Test
- Written Essay

Library Programming

tinyurl.com/ethicalVLA

- 13 Brown Bag Conversations
 - 4 Poster Presentations
 - 2 Workshops
 - 1 Collaborative Event
 - 1 Book Study
 - 1 Book Display

Other Resources Provided

Ethical Scenario Creation

Web Site

Subject Guide (LibGuide)

Document & Video Links

Library Programming Themes

```
Moral Courage Epidemic Microaggression
    Overdose Political Division
      Cultivating Ethical Culture
                     Hiring Practices
 Renaming Buildings
                  Fake News
Stealing Credit
          Hiding Behind Anonymity
 Tribes
          Disaster Response
```

Library Programming Promotion

- Posters
- eMail
- Website
- Surveys

- Prize Drawings
- Book Purchase
- Conversation

The Eight Key Questions

Fairness - how can I (we) act justly, equitably, balancing interests?

Outcomes - what possible actions achieve the best short- and long-term outcomes?

Responsibilities - what duties and/or obligations apply?

Character - what actions help me (us) become my (our) ideal?

Liberty - how do I (we) show respect for personal freedom, autonomy, consent?

Empathy - how would I (we) act if I (we) cared about all involved?

Authority - what do *legitimate* authorities (e.g., experts, law, my god) expect?

Rights - what rights (e.g., innate, legal, social) apply?



Authority



Authority Is Constructed and Contextual

Information resources reflect their creators' expertise and credibility, and are evaluated based on the information need and the context in which the information will be used. Authority is constructed in that various communities may recognize different types of authority. It is contextual in that the information need may help to determine the level of authority required.

Richts



Library BILL of RIGHTS

The American Library Association affirms that all libraries are forums for information and ideas, and that the following basic policies should guide their services.

Books and other library resources should be provided for the interest, information, and enlightenment of all people of the community the library serves. Materials should not be excluded because of the origin, background, or views of those contributing to their creation.

Libraries should provide materials and information presenting all points of view on current and historical issues. Materials should not be proscribed or removed because of partisan or doctrinal disapproval.

Libraries should challenge censorship in the fulfillment of their responsibility to provide information and enlightenment.

Libraries should cooperate with all persons and groups concerned with resisting abridgment of free expression and free access to ideas.

A person's right to use a library should not be denied or abridged because of origin, age, background, or views.

Libraries which make exhibit spaces and meeting rooms available to the public they serve should make such facilities available on an equitable basis, regardless of the beliefs or affiliations of individuals or groups requesting their use.



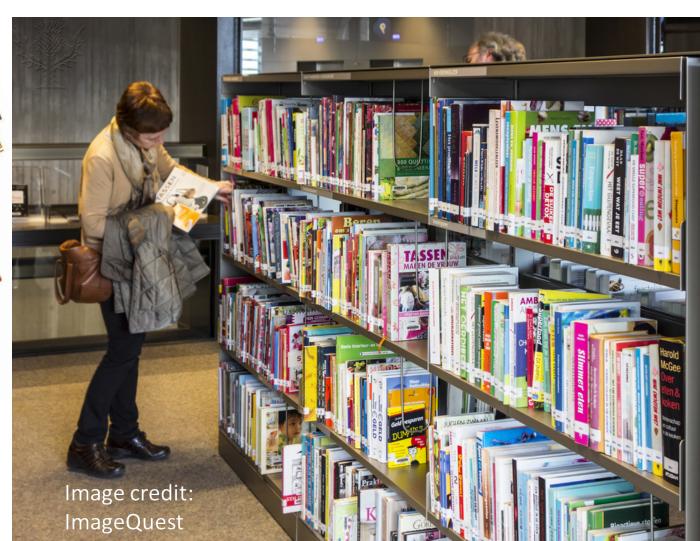


Empathy



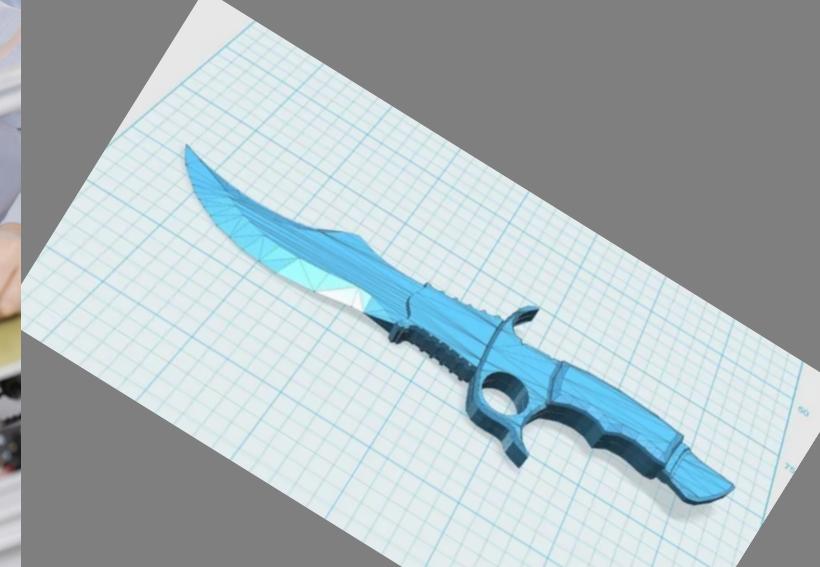
Fairness







Outcomes



Liberty

Access Report

Content	Times Viewed	Times Participated	Last Viewed
Course Assignments	4		Sep 19, 2016 2:44pm
<u> </u>	1		Sep 19, 2016 2:44pm
Sample RefWorks Assignment	2		Sep 19, 2016 2:44pm
RefWorks Introduction	3		Sep 19, 2016 2:43pm
	1		Sep 19, 2016 2:43pm
♣ Course Modules	2		Sep 19, 2016 2:43pm
企 Course Home	3		Sep 19, 2016 2:43pm
Course Pages	1		Feb 1, 2016 3:02pm
E Library introduction	1		Feb 1, 2016 3:01pm
	1		Feb 1, 2016 3:01pm
Cuanta a "alanat alanat" fan finalina an antiala			

a Facebook 'like' button).

The Way We Use Information

As a general rule, JMU does not track individual visitor conles. We do, however, analyze aggregations are planning purposed to reserve the right to use log detail to investigate reconcerns.

Access Information:

Client information is used to route the requested Web page to your computer for viewing. In th routing information could be discerned by other entities involved in transmitting the requested privacy practices of those entities.





Ethical Reasoning with the 8 Key Questions

https://www.youtube.com/watch?v=6oZoPFE3cYQ

Video Description

- Employees in the Madison Wisconsin Public Libraries are ready to step up and administer the life-saving drug Narcan before first responders can arrive.
- Libraries have always welcomed people from all walks of life. With increases in opioid use and abuse on the rise, the libraries have decided to have Narcan on hand to administer when an overdose is suspected.
- 70 library staff have volunteered to be trained to administer the nasal spray. The spray is safe, and won't do any harm if it is given in a non-overdose situation.
- The company that makes Narcan has offered two free doses to every library and YMCA in the country.

Which 3 of the 8 Key Questions are the most relevant to consider in deciding whether your library should accept the Narcan?

The Eight Key Questions

Fairness - how can I (we) act justly, equitably, balancing interests?

Outcomes - what possible actions achieve the best short- and long-term outcomes?

Responsibilities - what duties and/or obligations apply?

Character - what actions help me (us) become my (our) ideal?

Liberty - how do I (we) show respect for personal freedom, autonomy, consent?

Empathy - how would I (we) act if I (we) cared about all involved?

Authority - what do *legitimate* authorities (e.g., experts, law, my god) expect?

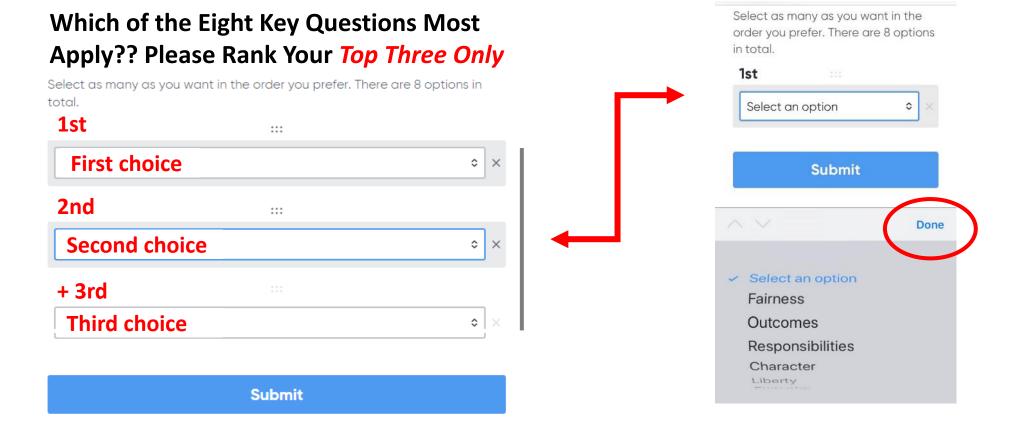
Rights - what rights (e.g., innate, legal, social) apply?



VLA Does Ethical Reasoning - LIVE

tinyurl.com/ethicalVLA

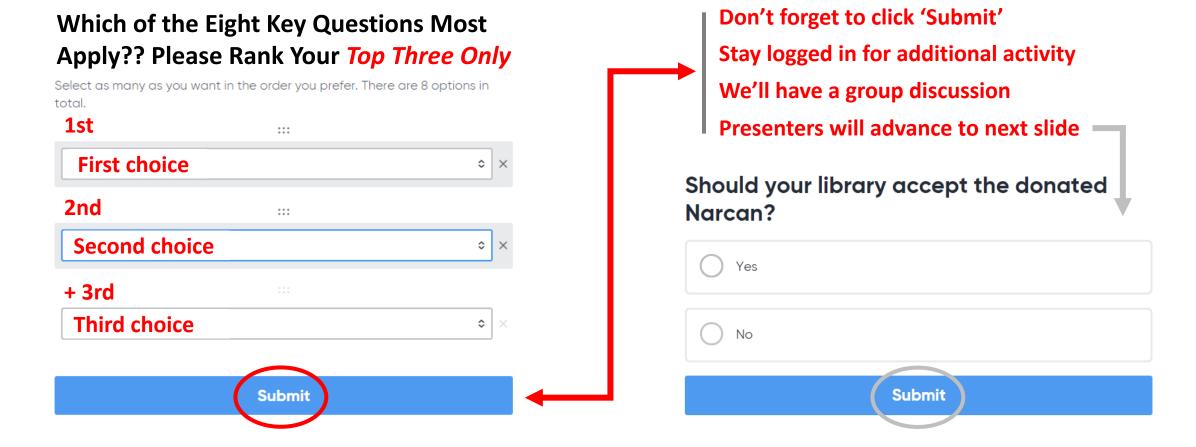
Go to www.menti.com and use the code 71 37 45



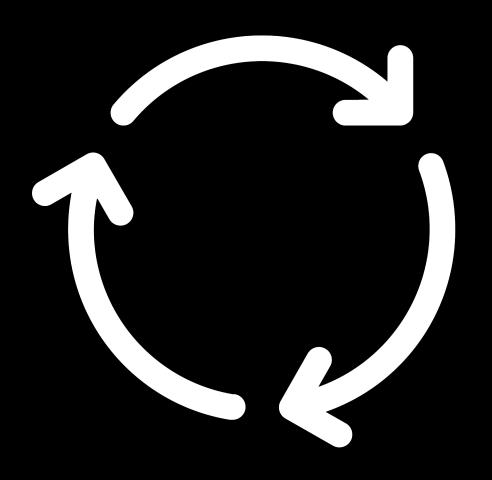
VLA Does Ethical Reasoning - LIVE

tinyurl.com/ethicalVLA

Go to www.menti.com and use the code 71 37 45



Jene

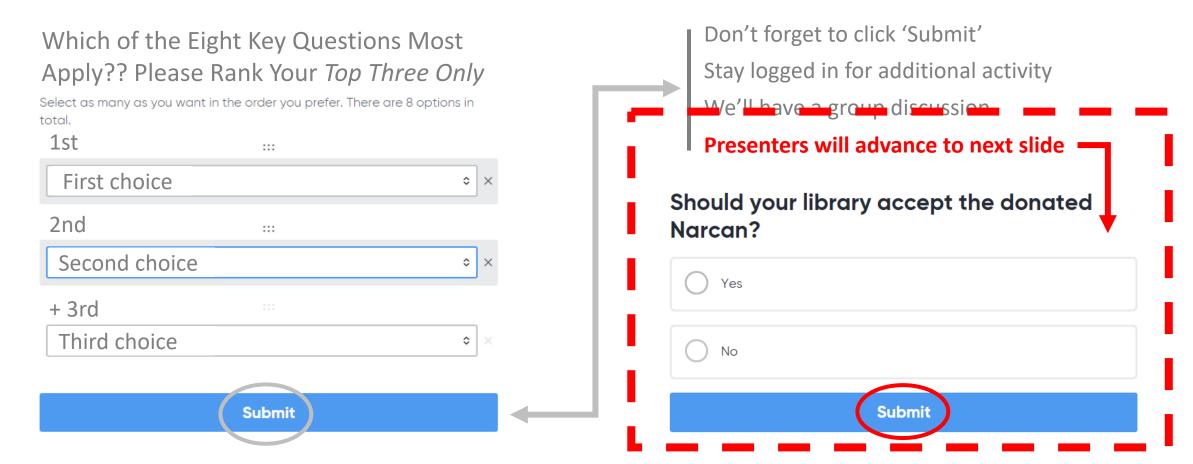


Should your library accept the donated Narcan?

VLA Does Ethical Reasoning - LIVE

tinyurl.com/ethicalVLA

Go to www.menti.com and use the code 71 37 45



Q & A

What questions do you have?

Comments?

Thank You for attending and participating today!

Michael Trocchia trocchmx@jmu.edu Resource Access Adjunct Professor Bob Martin marti5rd@jmu.edu Data Analyst Jenne Klotz klotzjm@jmu.edu External Relations Professor

Conference Presentation Slides & Additional Resources

tinyurl.com/ethicalVLA







JAMES MADISON UNIVERSITY